## Exhibit C

From:

To:

Subject: Email Notice of Class Action Settlement

Class Member ID: <<RefNum>>

## IF YOU RECEIVED THIS NOTICE, YOU HAVE BEEN IDENTIFIED AS SOMEONE ELIGIBLE FOR SETTLEMENT COMPENSATION UNDER A SETTLEMENT CLASS ACTION SETTLEMENT REGARDING A DATA INCIDENT

What Is This Action About? This Action is known as *Burnelle et al. v. Sage Home Loans Corp.*, Case No. 0:24-cv-00972-MGL, filed in the United States District Court for the District of South Carolina. The Persons who sued are called the "Plaintiffs" or "Class Representatives" and the company they sued, Sage Home Loans Corporation f/k/a Lenox Financial Mortgage Corporation d/b/a/ Weslend Financial ("SHLC"), is known as the "Defendant" in this case. SHLC, as part of its business operations, collects and stores personal information pertaining to its customers, including, but not limited to, names, addresses, Social Security numbers, driver's license numbers, loan numbers, and financial information. SHLC also collects personal information, such as names, addresses and Social Security numbers, of employees in connection with their employment.

**What Happened?** The Action alleges that on or about December 19, 2023, SHLC noticed suspicious activity on its network. In response, SHLC immediately took steps to secure its network and launched an investigation that revealed that an unauthorized actor accessed individuals' Personal Information and exfiltrated data from SHLC's network to an unknown location. At the time of the Data Incident, SHLC had approximately 135,000 customers who had provided Personal Information to SHLC while obtaining a mortgage, and employees who provided personal information in connection with their employment. SHLC denies any wrongdoing whatsoever.

What Information Was Involved? The information that was impacted varies by individual, but could have included name, address, Social Security number, date of birth, driver's license number, and financial account numbers.

**Who Is A Settlement Class Member?** You are a Settlement Class Member if you are a living individual residing in the United States whose Personal Information may have been impacted in the Data Incident. Excluded from the Settlement Class: (a) all persons who are directors, officers, and agents of SHLC; (b) governmental entities; and (c) the Judge assigned to the Action, that Judge's immediate family, and Court staff. The Settlement Class comprises 133,987 individuals all the approximately 135,00 borrowers for whom SHLC had Personal Information at the time of the Data Incident.

What Are The Settlement Class Member Benefits? SHLC has agreed to pay \$925,000 into a Settlement Fund to pay for: (i) Service Awards to Class Representatives awarded by the Court, (ii) attorneys' fees and costs awarded by the Court to Class Counsel, (iii) all Settlement Administration Costs; and Settlement Class Member Benefits of Cash Payments, including compensation for ordinary losses, compensation for lost time and a flat payment as an alternate compensation instead of selecting compensation for ordinary losses or lost time.

What You Can Do? Settlement Class Members under the Settlement Agreement will be eligible to receive the Settlement Class Member Benefits discussed above. To submit a claim, you must file a Claim Form by mail postmarked by << Claim Form Deadline>>, and mailed to the Settlement Administrator's address below, or online at www.website.com by <Claim Form Deadline>, to receive compensation from the Settlement.

What Are My Other Rights? If you do not want to be legally bound by the Settlement, you must exclude yourself by **DATE**. If you do not exclude yourself, you will release any claims you may have against SHLC and the Related Entities, as more fully described in the Settlement Agreement, available at **WEBSITE**. If you do not exclude yourself, you may object to the Settlement by **DATE**. Visit **WEBSITE** for complete information on how to exclude yourself from or object to the Settlement.

**Do I have a Lawyer**? Yes, the Court has appointed the law firm of Gary Klinger and David Lietz of Milberg Coleman Bryson Phillips Grossman PLLC to represent you and the Settlement Class. Class Counsel will request an award of attorneys' fees not to exceed 33.33% of the Settlement Fund (\$308,333), plus reimbursement of reasonable costs, and a Service Award of \$5,000 for each Class Representative.

The Final Approval Hearing: The Court has scheduled a hearing for DATE/TIME in Courtroom X, located at COURT ADDRESS, to consider whether to approve the Settlement, Service Award, attorneys' fees, as well as any

objections. You or your attorney may request to appear at the hearing, but you are not required to do so. The date or time of the hearing may change, so please check WEBSITE for updates.

## For Additional Information or to Update Your Address & Contact Information:

Visit WEBSITE or contact the Settlement Administrator:

Mail: SHLC Data Security Action, c/o Kroll Settlement Administration LLC, P.O. Box XXXX, New York, NY 10150-XXXX

Toll-Free: (XXX) XXX-XXXX

## THIS EMAIL NOTICE IS ONLY A SUMMARY.

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